

Connect Update!



NEW to Connect!

Members can now monitor the status of their prior authorization requests through Connect by Telligen. To download the Connect app, visit the Apple App Store or Google Play Store and search for “Connect by Telligen”.

If you have not registered your account, you will need to enter a unique company code. If you do not have this code, please contact your benefits office.

How do I check the status of my prior authorization on the Connect app?

- Utilization Management information will be stored on the home page of the app
 - Click the prior authorization request box to explore more detailed information on cases
 - Cases will populate from the last rolling 12 months



Apple
App Store



Google
Play Store

